



INFORMATION FOR PROPERTY OWNERS/PUMPERS

Pre-approval Requirements for pumpout of COMMERCIAL/INDUSTRIAL strength liquid waste City of Ottawa

The Sewer Use By-law applies equally to residential and business or industrial discharges to the sewers, but the focus of the Sewer Use Program is on industrial discharges.

Background:

Hauled liquid waste is composed mainly of the contents from septic tanks, holding tanks, and portable toilets. While it constitutes a relatively minor percentage of the total flows entering the City of Ottawa's Robert O. Pickard Environmental Centre (Pickard Centre) waste treatment plant, hauled liquid waste is much more concentrated than domestic sewage and constitutes a much higher percentage of the organic and solids loadings at the plant.

Most of the problems associated with the disposal of hauled liquid waste result from its increased strength, in comparison to domestic sewage. When hauled liquid waste is introduced to the wastewater treatment plant, it exerts additional loading which results in increased operating costs, solids production, and biosolids treatment costs. Unless properly managed, it may also adversely impact the treatment process, quality of the biosolids, and the receiving waters.

As a result of the above noted issue, The Sewer Use Program is now tracking the type of liquid waste from commercial and industrial sites. Pumpers have been advised that they **can no longer deliver waste to Pickard Centre without a letter of approval issued by the Sewer Use Program** directly to the property owner/proprietor.

What does the property owner/proprietor have to do?

Property owners must supply information about the type of business operation & system in place at the pumpout location, as an example it's a restaurant with 4 apartments.

Contact the Sewer Use Program duty officer.

*Sewer Use Program
City of Ottawa*

613.580.2424 extension 23326

http://ottawa.ca/en/env_water/water_sewer/sewer_septic/regulations/business_regs/